



December 2011

204 N. Ridge Avenue  
Post Office Box 229  
Tifton, Georgia 31793

<http://www.tifton.net>

ELECTED OFFICIALS:

J. G. "JAMIE" CATER, JR.  
MAYOR

W. JOE LEWIS  
VICE-MAYOR  
DISTRICT 4

MARIANNA KEESEE  
DISTRICT 1

DAVE HETZEL  
DISTRICT 2

JOHNNY TERRELL, JR.  
DISTRICT 3

**NOTICE TO VALUED CUSTOMER:**

The City of Tifton Customer Service Department has adopted new policies, procedures and fee schedules that may affect your utility account.

Please note that unpaid balances will be scheduled for disconnect before being billed again beginning February 1, 2012. Customers will no longer be allowed to carry account balances for two (2) months. The cutoff date noted on the utility statement will give customers approximately 30 days to bring balances current before being scheduled for disconnection. If disconnection is scheduled all balances (past due and current) including fees must be paid in full before service is restored.

Changed as well are the reconnection and late fees beginning February 1, 2012. The reconnection fee after disconnection for the 1<sup>st</sup> occurrence will be \$ 40.00, 2<sup>nd</sup> occurrence will be \$ 50.00 and third occurrence and thereafter, will be \$ 80.00 within a 12 month period. Late fees will no longer be \$ 5.00 instead will be 10% of the account balance.

Please visit our website at [www.tifton.net](http://www.tifton.net) for a complete fee schedule or contact a customer service representative at (229) 391-3957.

Thank you for your continued understanding as we make necessary changes in our daily operations, all in an effort to provide quality service to our customers.

